

**If you know that your business needs the latest Information Technology,
but are having difficulty putting it to work, we can help...**

New technologies can make your enterprise function more effectively,
but must be properly integrated into your existing system.

SoftProse Technology, Inc. can help you turn Information Technology into business services.
Our emphasis is on fast turnaround projects custom designed to meet your specific goals.
We work closely with you to deliver IT results that are tailored to meet your needs.

Many companies are finding that technology support staff function more effectively
when supplemented by external expertise. Your organization may need skills in a new IT discipline.
Or you may want support for a particular project that is difficult to manage internally.

SoftProse Technology, Inc. provides IT expertise that can be focused on a particular task
without substantial overhead. We can ease the management burden for IT projects,
support your current initiatives, cut costs for existing services,
and help your staff to use new resources more effectively.

Our Service Offerings are in three areas:

The Database Group

SQL Server Systems
Visual Basic Programming
MS Access Programming
ODBC Support, and Utilities
Custom Report Design
FileMaker Pro Support
Internet Interface Technology
with Cold Fusion and PERL

The Internet Group

Broadband Interface Systems
Router and Firewall Defenses
Webmaster Service Plans
and Site Support
Web Site Maintenance
and Upgrades

The Network Group

Office network design
and installation
Wireless Networking
Server Configuration,
Support, & Maintenance
Windows, Macintosh, & Linux Systems
Desktop System Design
and Installation
Backup Systems and Auditing
Network security systems
Anti-Virus Systems

The Database Group

The Database Group of SoftProse Technology, Inc. offers tools and services to help you better manage data and information resources. Custom programming can avoid problems that limit business opportunity.

SQL Server

SQL Server is one of the most powerful database systems ever created. It is also one of the most popular. SQL Server's Stored Procedures give programmers flexibility while simplifying user's interactions with the data system. Views present ordinary data in extraordinary ways. Data can be reshaped, reused, and conditioned. SQL Server is our preferred data engine.

Visual Basic Programming

Visual Basic can create "real applications" in a relatively short period of time. From a fast utility to a major program, Visual Basic is Microsoft's answer to long development delays and unusual programming languages. SoftProse Technology, Inc. can put Visual Basic to work for your business by automating a standard process into an application or utility, linking Microsoft Office applications, or resolving difficulties with an existing program.

Microsoft Access Programming

SoftProse Technology Inc. offers high level support for your Microsoft Access application. We can resolve technical difficulties, add features, and help your staff to become more productive with an established resource. If your company needs a new utility or full database structure, our programming support and guidance can reduce development time and improve the strength of an application's design.

ODBC Support and Utilities

ODBC is Microsoft's technology for linking different database systems together with a common format. Systems such as DB2, Oracle, Access, FoxPro, FileMaker Pro, and even Excel can share a common interface. ODBC makes data accessible to anyone. SoftProse Technology, Inc. can leverage ODBC, and build automated linking utilities and management tools for company data systems.

Custom Report Design

Reports deliver the value of your data. We can use tools such as Microsoft Access or Crystal Reports to build custom reports and entire report systems, complete with menus and interface elements. Automate monthly report delivery, build custom report sets tailored to a client or project needs, or create appropriate departmental reports.

FileMaker Pro Support

FileMaker Pro is simply the quickest multi-user development environment that we have ever experienced. Powerful and very flexible, FileMaker Pro is the software of choice for creating user-maintained data systems. We have FileMaker Pro solutions for many business needs, from inventory to payroll. MemberMinder, our Association Management software suite, was created with FileMaker Pro.

Internet Interface Technology

Realizing the Internet's potential with a standard web browser can be a daunting task. SoftProse Technology, Inc. uses Cold Fusion, PERL, ASP, and other major Internet technologies to present your data wherever and whenever it is needed, with full logon protection and encrypted transmission security. We work with server configurations, back end databases, firewalls and login security mechanisms, and the browser interface itself. Complex data entry tasks can be managed with a well constructed Internet interface.

The Internet Group

The Internet has introduced new opportunities and complexities. SoftProse Technology, Inc. believes in creating Internet systems that meet real needs, yet are straightforward to maintain and service. We pay careful attention to the technologies involved, and provide full and complete documentation of the entire development process.

Broadband Interface Systems

DSL and Cable Modem systems have opened up a new world of possibility. Remote access to office systems, ability to move large files, and fast response times for information requests have changed the IT value equation.

Router and Firewall Defenses

Putting solid walls around the Internet can cause a defense to work both ways. Careful attention to security and exported application services can give tremendous productivity benefits. New security technologies can also safely deliver a wider range of IP services.

Webmaster Service Plans and Site Support

Many companies are overwhelmed with website support issues, or lack the in-house staff to properly manage the content of their web site. SoftProse Technology, Inc. has experience with both maintaining corporate web sites and creating user-friendly interfaces that simplify service needs.

Web Site Maintenance and Upgrades

If your web site is not keeping up with the times, or is failing to provide important services, talk to us about our maintenance and upgrade options. A simple feature added to an existing site may bring it back to life. We support a variety of e-commerce systems, along with custom programming in JavaScript, PERL, and Cold Fusion.

The Network Group

Most businesses still have a workflow that relies heavily on clerical staff. Information flow may require bulky file folders, and large amounts of printed documentation. This is an inefficient use of a company's resources. All companies should have a quality infrastructure for the application of technology. The development of internal structures for application of current technology remains one of the biggest challenges facing businesses today. This includes network wiring (with wireless systems), Server structures, desktop computers, and their accompanying support matrix.

Office network design and installation

Most companies have an Ethernet network of some type, and have had one for many years. However, in the technology world age comes swiftly. There are areas of concern that can seriously affect network infrastructure. Networks are vital for delivering technology to company staff, and should not be taken for granted.

Wireless networking

The new 802.11b standard for Wireless Ethernet delivers between 2 and 11 mps Ethernet without any wiring needed. This impressive technology is starting to find a serious niche, especially among laptop users. There are a number of issues of concern when installing an 802.11b network.

Server Configuration, Support, & Maintenance

SoftProse Technology, Inc. supports the Microsoft server suite, with Windows NT and Windows 2000 systems of all sizes. We also support Macintosh systems (AppleShare IP & custom AppleScript programming), and Linux systems with SAMBA and shell programming. We install, configure, manage, and support all server systems. This includes security issues, scripted logons, automated administration of desktop systems, Email system configuration, customized documentation and hardware support.

Desktop Systems Design and Installation

Office staff experience the world through their Desktop computers. These systems are vital toward building a perception of the entire company. A rich network environment does not insure that users are making effective use of the services that have been provided to them. Training, support documentation, and proper installation of programs such as Microsoft Office avoid frustrations when a user tries a new feature. Office support issues can also be eased by standardization on desktop system designs.

Backup Systems and Auditing

Backup technology with DLT and DAT may require re-configuration. Backup software such as ArcServe and BackupExec can involve arcane challenges. SoftProse Technology, Inc. has met these challenges. Backup tape audits are the only real insurance that the backup system is operating properly, and involve a non-critical restoration of a backup to evaluate the effectiveness of the recovery process.

Network security systems

Office networks have security issues which can be difficult to fully diagnose. Exposed telephone connections, arcane software on user's desktops, configurations on Internet systems, and incorrect permissions are all points where a network can be exposed to data loss. Many of the new storage technologies also present security issues.

Anti-Virus Systems

Although an unfortunate fact of life, offices can be victimized by rogue software. Protection with office-wide anti-virus packages from major manufacturers, including CA's InoculateIt and McAfee, can give relief from virus concerns. Automatic installation and unattended updates are standard functions of our anti-virus installations. We eliminate viruses as both a problem and a concern, with best-in-class software and experienced installation.

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